

Sonic Device Repair



90 Days Rework Policy

Scope of Warranty Coverage:

Warranty is limited to the parts and or service(s) that were paid for. If only parts were purchased, the warranty is limited to the replacement of those parts. If parts and repair services were purchased, the warranty extends to cover the labor, cost of part replacement and any other repairs specifically resulting from the initial repair, except in the situations outlined below.

Warranty Does Not Protect Against:

After Sonic Device Repair services or repairs the device, the warranty *does not* protect against:

Subsequent mishandling that causes the frame to bend, twist or crack the glass/housing/surface or screen of the device.

- Water Damage
- Tampering, removing or un-installing internal hardware.
- Damage resulting from attempted self-repairs or self-diagnosis.
- Software issues unrelated to the repair or service.
- Jailbroken or Modified devices
- New damage unrelated to the original repair or service
- Re-cracking of the glass, frame, housing, bezel, or the LCD

- Any loss of data occurring because of the repair – customers are advised to back up all data prior to repair attempt.

Our warranty also does not cover the outcome of a repair if certain pre-repair conditions exist, including:

- The existence of known manufacturing and/or performance issues related to the device separate from the repair, as noted prior to the repair.
- The existence of damage to the frame, bezel, or housing of the device, as noted prior to the repair.
- Water damage
- Jailbroken or Modified devices
- Tampering with internal hardware: Under certain conditions, internal damage may result in an impossible repair.